

WWT Technical Assistance Center Survey Findings

Introduction

Working Well Together (WWT) Project is collaborative of the California Network of Mental Health Clients, NAMI California, United Advocates for Children and Families and the California Institute for Mental Health developed to foster the effective employment within the mental health system of consumers, family members, parents and caregivers (C-F-P/C) from diverse ethnic and cultural communities.

The Project will achieve its goal by developing a sustainable technical assistance capacity to promote the preparation, recruitment, hiring, training, supervision, and support of C-F-P/C in meaningful employment within the mental health system. Technical assistance will be provided through a diversity of methods and modalities building off and working through existing workforce activities and groups where possible and developing new mechanisms and materials where necessary.

As a first step in the process, WWT designed and implemented a web-based survey, the WWT Technical Assistance Center Survey, of critical stakeholders to explore the areas which constitute the most serious challenges to effective employment of a diverse C-F-P/C workforce. The survey was also intended to determine the status of solutions to some of those challenges in order to utilize existing knowledge gained through successful experiences.

WWT uses the results of the survey in its ongoing design and implementation of technical assistance activity. This presentation is largely self-explanatory, but some of the tables may be somewhat complex for those not accustomed to seeing information portrayed in this manner. For further explanation of the material in the presentation or for more information about WWT, please contact Donna Matthews, WWT Project Manager, at dmatthews@cimh.org or (916) 379-5353.